Modern IT Systems in the Health Care in Poland

Joanna ROSAK-SZYROCKA and Stanisław BORKOWSKI University of Częstochowa/Institute of Engineering Production, Czestochowa, Poland

Abstract—The paper presents the modern management of health care institutions in the context of a client / patient and technology: electronic medical document (EMD). It has been shown that technological innovation can fundamentally change the quality of the medical services in Poland, making a revolution in the management of budgetary expenditure.

Key words—health care, e-documentation, Customer Relationship Management concept.

AUTHORS

Joanna Rosak-Szyrocka, **PhD.**, University of Częstochowa/ Institute of Engineering Production, Czestochowa, Poland, Al. Armii Krajowej 19b, 42-200 Częstochowa (e-mail: asros@op.pl).

Multi Professor Dr. Hab. Inż. Stanisław Borkowski. Author of BOST survey and TOYOTARITY term. Conqueror of golden medal in Warsaw Innovative Exhibition IWIS 2012, University of Częstochowa/Institute of Engineering Production, Czestochowa, Poland, Al. Armii Krajowej 19b, 42-200 Częstochowa (e-mail: bork@zim.pcz.pl).

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